

Public Convenience Review Feedback

Area	PC's	Responses (Parish Councils / public)	Comments
Kings Lynn	Ferry Street	Chapman: Letter complaining about both Gaywood and Ferry Street. Followed up with a letter / e-mail from Henry Bellingham.	
	Gaywood	Letter / e-mail from Henry Bellingham (Claire Calder) complaint Re: closure.	
Downham Market	Memorial Field	These particular WC's have a room attached which is used by your maintenance staff as an 'office' presumably for supplies and storing their equipment. Due to their location it is reasonable to presume these WCs are primarily used by those enjoying the playing field facilities; who incidentally pay charges for the football pitches/cricket pitch to the BCKL&WN. Within that cost should be an amount to help maintain the facilities offered. Therefore the Town Council would not see itself taking over these ones and because the usage is primarily for users and spectators for the sporting matches which take place it would consider that the BCKL&WN would continue to maintain these at no additional expense to the Town Council.	
	Howdale	These ones are only open during the summer months; again they are situated on Borough owned land. This Council would not see itself taking over these WCs.	
	Bridge Street / Wales Court	The Town Council would consider taking over these ones but on the strict understanding that they are brought up to a satisfactory state of repair. Repeatedly we have been led to believe that funds had been made available to refurbish them, as the current facilities are modular and can no longer be repaired. They were meant to be self-cleaning - no longer working, automatically flush on entry - no longer working and the doors very frequently get jammed and the hot water is very intermittent.	

<p>Heacham m</p>	<p>Village</p>	<p>Heacham Parish Council would wish the Station Road, Heacham, public conveniences to be retained under the current arrangements. It feels that the Borough should continue to provide and operate these toilets as it does at present. Heacham is a sizeable, rural resort and these are the only facilities in the village, apart from those at the beach, and as such have value for all visitors to the village. Heacham generates considerable income for the Borough from car parking and beach hut rental; the provision of adequate toilet facilities for those visitors is a necessity.</p>	<p>My name is Sally Bailey and I am club secretary at Heacham social club. I rang and spoke to you earlier today regarding the possible closure of the toilets that are on the corner of the front of our grounds next to the bowling green. Our bowls team have been looking into the possibility of obtaining a grant to help with the upgrade of their facilities to include work on the grounds and building toilets (which must include disabled) to enable them to continue playing in one of the leagues they currently play in, but also to enable them to look into joining a higher league. The lack of toilets close to where the bowls are played has also meant that some players and spectators have had to cease being involved until works can be carried out. If we were able to take over the existing toilet block it would mean that we would be able to make minor adjustments to the present access to the toilets and so help our bowls teams to continue, return and expand their members and spectators.</p>
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<p>Holme next the Sea</p>	<p>Beach Road</p>	<p>Thank you for your letter dated 13th April 2017 setting out options in relation to the Public Toilets located at the coast end of Beach Road in Holme-next-the-Sea. As explained on the telephone there has been considerable delay partly due to the letter being addressed to a Clerk who left the Parish Council in early 2012 and partly due to changes in the current Clerk.</p> <p>A new Clerk has now been appointed with effect from 24th August and her details are Ms Patsy Adams, Church View Farm, Church Road, Aylmerton NR11 8PZ, with the email remaining as above.</p> <p>With regard to the three options proposed:</p> <p>1. <i>The Borough Council continues to maintain and operate the public conveniences and charges the cost of the service as a Special Expense.</i></p> <p>The total annual cost is currently stated as £5,957. and the Revenues Department advise that this would result in a Special Expense charge of £26.88p for a Band D (accepted as the average) property. For a Band A it would be £17.92p and for a Band H it would be £53.76p. This level of charge on properties within the Parish is unacceptable for toilets that are largely only used by visitors.</p> <p>2. <i>The Parish Council takes on the maintenance and premises of the toilets as a service duly controlled by the Parish Council.</i></p> <p>The annual cost as stated above at £5,957.6 is too large for the Parish Council to assume responsibility.</p> <p>3. <i>The toilets are not considered by the Parish Council to be of value and could be closed.</i></p> <p>Although rarely used by Parishioners, the Parish Council cannot make this statement and due to the reasons set out below, wish to request that the Borough Council consider retaining the Public Toilets as a Borough Council expense.</p> <p>(a) The toilets are of great benefit to visitors to the coast and the Norfolk Wildlife Trust Nature Reserve. (There were 100,000. in 2010.)</p>	<p>Did not receive the original letter, re-sent and have a Parish Council Meeting w/c: 17.07.17.</p>
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Old Hunstanton	Sea Lane	<p>To be discussed at Parish Council Meeting w/c: 17.07.17.</p> <p>Funnily enough we had the Parish Council meeting yesterday evening.</p> <p>The proposal from the Parish Council is that the Borough Council continues to maintain the toilets but that they are made into ones that the public have to pay to use which would go to the B.C. to cover the costs.</p>	<p>Rent payments go to the Le Strange Estate Surrendered Fund. Cruso and Wilkin, Hunstanton, are the managing agents.</p> <p>BC are still trying to ascertain who actually operates the car park.</p>